# HOW TO UN-INSTALL OR TRANSFER GREEN’S PROGRAMS TO ANOTHER COMPUTER

**WMT / AI (Within the Green’s Test Platform Program)**

***In Windows 10, 8.1, 8*:**

* First, open the Green’s Test Platform Program from the desktop icon

* Enter your password

* **Write down the WMT Expiry date and AI credits shown at the bottom of the main window. You will need to give these to a Green’s Publishing staff member**

* Close the GTP program
* Click the Windows icon / start button in the bottom left of your screen

* Type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it

* In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**.

* Click on **Green’s Test Platform** in the list of programs and then click on **Uninstall**.

* An uninstallation wizard will appear. Follow through the steps of the wizard until the WMT is uninstalled
* Follow through the steps of the uninstallation wizard
* During Uninstall you will be asked if you want to transfer your license. Click on Yes if you want to transfer your WMT Expiry / AI Test credits to another computer. Otherwise, click on No

* **If you clicked Yes, write down the uninstall code that is shown and provide it to Green’s Publishing**


***In Windows 7, Vista, XP*:**

* + First, open the Green’s Test Platform Program from the desktop icon
	
	+ Enter your password
	
	+ **Write down the WMT Expiry date and AI credits shown at the bottom of the main window. You will need to give these to a Green’s Publishing staff member**
	
	+ Close the GTP program
* Click on **Start then click on Control Panel
**
* Click on Uninstall a program

* Scroll down and click on Green’s Test Platform and then click on Uninstall

* Follow through the steps of the uninstallation wizard
* During Uninstall you will be asked if you want to transfer your license. Click on Yes if you want to transfer your WMT Expiry / AI Test credits to another computer. Otherwise, click on No

* If you clicked Yes, write down the uninstall code that is shown and provide it to Green’s Publishing


**MSVT**

1. Open the MSVT program.
2. On the main window of the program, look in the bottom-right corner for the number of Test Credits Remaining. Write down this number.
3. Close the MSVT program.
4. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s MSVT** (*this is a folder)* **-> Uninstall Green’s MSVT**.
***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s MSVT** in the list of programs and then click on **Uninstall**.
5. An uninstallation wizard will appear. Follow through the steps of the wizard. Choose “No” when asked to delete all patient data (*don’t worry – if you accidentally choose “Yes” your data is still saved*).
6. An uninstall code will be displayed – please write down this code and provide it to a Green’s Publishing representative.

**NV-MSVT**

1. Open the NV-MSVT program.
2. On the main window of the program, look in the bottom-right corner for the number of Test Credits Remaining. Write down this number.
3. Close the NV-MSVT program.
4. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s NV-MSVT** (*this is a folder)* **-> Uninstall Green’s NV-MSVT**
***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s NV-MSVT** in the list of programs and then click on **Uninstall**.
5. An uninstallation wizard will appear. Follow through the steps of the wizard. Choose “No” when asked to delete all patient data (*don’t worry – if you accidentally choose “Yes” your data is still saved*).
6. An uninstall code will be displayed – please write down this code and provide it to a Green’s Publishing representative.

**MCI**

1. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s MCI** (*this is a folder)* **-> Uninstall Green’s MCI**
***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s MCI** in the list of programs and then click on **Uninstall**.
2. An uninstallation wizard will appear. Follow through the steps of the wizard until the MCI is uninstalled.

**AI (The standalone program that is NOT inside the Green’s Test Platform)**

1. Open the AI program.
2. On the main window of the program, look in the bottom-left corner for the number of Test Credits Remaining. Write down this number.
3. Close the AI program.
4. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s AI** (*this is a folder)* **-> Uninstall Green’s AI**. ***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s AI** in the list of programs and then click on **Uninstall**.
5. An uninstallation wizard will appear. Follow through the steps of the wizard. When asked if you would like to transfer credits to a different computer, select “YES” if you wish to transfer them and write down the Uninstall Code when it is displayed. Provide the # of Test Credits Remaining and the Uninstall Code to a Green’s Publishing representative.

**RSPT**

1. Open the RSPT program. Write down the # of test credits remaining from the bottom left corner of the program.
2. Close the RSPT program.
3. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s RSPT** (*this is a folder)* **-> Uninstall Green’s RSPT**. ***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s RSPT** in the list of programs and then click on **Uninstall**.
4. An uninstallation wizard will appear. Follow through the steps of the wizard. When asked if you would like to transfer credits to a different computer, select “YES” if you wish to transfer them and write down the Uninstall Code when it is displayed. Provide the # of Test Credits Remaining and the Uninstall Code to a Green’s Publishing representative.

**EPT**

1. Open the EPT program. Write down the # of test credits remaining from the bottom left corner of the program.
2. Close the EPT program.
3. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s EPT** (*this is a folder)* **-> Uninstall Green’s EPT**. ***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s EPT** in the list of programs and then click on **Uninstall**.
4. An uninstallation wizard will appear. Follow through the steps of the wizard. When asked if you would like to transfer credits to a different computer, select “YES” if you wish to transfer them and write down the Uninstall Code when it is displayed. Provide the # of Test Credits Remaining and the Uninstall Code to a Green’s Publishing representative.

**LPT**

1. Open the LPT program. Write down the # of test credits remaining from the bottom left corner of the program.
2. Close the LPT program.
3. ***In Windows XP, Vista or 7*:** Click on **Start -> Programs** (or **All Programs**) **-> Green’s LPT** (*this is a folder)* **-> Uninstall Green’s LPT**. ***In Windows 8, 8.1 or 10:*** Click on **Start**, then type **Control Panel** on your keyboard. You will see the Control Panel desktop app as a search result. Click on it. In the Control Panel, click on **Uninstall a program** (located underneath the “Programs” or “Programs and Features” title). If you don’t see **Uninstall a program**, then click on **Programs** or **Programs and Features**. Click on **Green’s LPT** in the list of programs and then click on **Uninstall**.
4. An uninstallation wizard will appear. Follow through the steps of the wizard. When asked if you would like to transfer credits to a different computer, select “YES” if you wish to transfer them and write down the Uninstall Code when it is displayed. Provide the # of Test Credits Remaining and the Uninstall Code to a Green’s Publishing representative.