# Green’s Test Platform Crashes When Trying To Print A Report

Here is a workaround for this problem until we are able to solve this:

* In the Green’s Test Platform (GTP) select your patient from the patient list on the left
* Select Reporting 🡪 Report Builder
	+ *Or select Reporting 🡪 Chart Builder; or select Reporting 🡪 Per-Question Report*
* Make your desired changes on the Report Builder and then click the Preview button
* The Report will be shown. Click the Red X at the top-right to close the report
* Press the Windows Key and R key on your keyboard at the same time

* Type **%appdata%**in the box

* Press OK. This will open a folder that says “Roaming” at the top
* Open the GTP folder
* Open the WMT folder
* Double-click on the file named "WmtReport"
* If the file opens with an "XPS Viewer" program then you should be able to print it from that program, otherwise:
	+ You need to install an XPS Viewer to open the file (see <https://www.microsoft.com/en-us/download/details.aspx?id=11816>)